

Admissions Policy

We would like all customers to enjoy their time using the centre whilst taking in the various activities. The safety of all users is a high priority for us, so we follow...

- When accompanying children under 8 years old, you must actively supervise them at all times. Our ratio's are...

1-1 for under 5's and 1 to 2 for 5-7 years.

- A NO smoking and alcohol policy is in practice within the centre. You will not be able to use the facilities if we suspect you are under the influence.
- Threatening or abusive behaviour towards staff or fellow customers is not acceptable and may result in the discontinued use of the facilities.
- Photography is prohibited – if you are attending a private hire event, please report to the Duty Manager to complete a photo permission form.
- Last admission is 30 minutes before the centre is due to close.
- A reminder to double check the timetable for changes and small print for one off closures.

Thank you for your continued support. Please let us know if you feel you are not experiencing any of the above.